

Information in case of a complaint

The goods must be returned according to the complaint procedure in the original condition and packaging material (it is necessary to keep the original delivered box, including bubble wrap and protective corners).

- 1) Pack the goods back in the box. Keep in mind that the packaging material protects the shipment during transport. Secure and reinforce the goods inside so that there are no free spaces.
- 2) Stick the following fragment/text on the box with adhesive tape (cut below the line here)
- 3) Send information about the complaint to email: kvalita@hestego.cz, then you will be informed about the date of collection of the shipment and the method of resolving the complaint.

↓↓↓↓ Cut here ↓↓↓↓

Goods Order number:	
Defect description:	
Sender:	
Deliver the goods to the address:	<p>HESTEGO a.s. Na Nouzce 470/7 CZ 682 01 Vyškov tel. +420 517 321 011 fax +420 517 321 010 www.hestego.cz</p> 